

NDIS Code of Conduct — Summary

For workers, providers and participants

Purpose

The NDIS Code of Conduct sets minimum expectations for safe, ethical and respectful supports delivered to NDIS participants.

What workers and providers must do

- Act with respect for individual rights to freedom of expression, self-determination and decision-making.
- Respect the privacy of people with disability.
- Provide supports and services in a safe and competent manner with care and skill.
- Act with integrity, honesty and transparency.
- Promptly take steps to raise and act on concerns about matters that may impact quality and safety of supports.
- Take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect and abuse.
- Take all reasonable steps to prevent and respond to sexual misconduct.

How CCG applies this

Chameleon Care Group expects all staff, contractors and partners to follow the Code of Conduct at all times. Breaches are treated seriously and may result in disciplinary action, reporting to the NDIS Commission, or worker screening outcomes.

Official source

NDIS Quality and Safeguards Commission — NDIS Code of Conduct. Search: [ndiscommission.gov.au](https://www.ndiscommission.gov.au)

This document is a plain-language summary for participants, families and staff. It is not legal advice and does not replace official NDIS Commission, Commonwealth or NSW legislation. Always refer to the latest official sources.