

NDIS Practice Standards — Overview

Quality expectations for registered and non-registered providers

What they cover

The NDIS Practice Standards describe quality expectations across rights, governance, provision of supports, support environments, and specialised modules where relevant.

Themes participants can expect

- Person-centred supports and informed choice
- Independence and social / economic participation
- Privacy, dignity and confidentiality
- Safe environments and competent workers
- Feedback, complaints and continuous improvement
- Service agreements and clear communication

Official source

NDIS Quality and Safeguards Commission — Practice Standards and Quality Indicators.

This document is a plain-language summary for participants, families and staff. It is not legal advice and does not replace official NDIS Commission, Commonwealth or NSW legislation. Always refer to the latest official sources.