

Participant Rights Charter

Your rights when receiving support from Chameleon Care Group

You have the right to

- Be treated with dignity, respect and without discrimination.
- Make choices about your supports and how they are delivered.
- Safe, skilled and person-centred care.
- Privacy and confidentiality of your personal and health information.
- Access information about your supports in ways you understand.
- Provide feedback, raise concerns or make a complaint without fear of retribution.
- Have an advocate, family member or support person involved if you choose.
- Review and change your supports as your goals change.

Our commitments

We will listen, adapt to your goals, explain options clearly, and work with you, your family and your NDIS plan as appropriate.

If rights are not met

Contact us on 0430 068 300 or chameleonnursingcare@gmail.com. You may also contact the NDIS Quality and Safeguards Commission.

This document is a plain-language summary for participants, families and staff. It is not legal advice and does not replace official NDIS Commission, Commonwealth or NSW legislation. Always refer to the latest official sources.