

Privacy & Consent Information

How we collect, use and protect your information

What we collect

We may collect identity details, contact information, NDIS and plan details, health and support needs, emergency contacts, billing information, and records of services delivered.

Why we collect it

To provide safe, tailored supports; meet legal and NDIS obligations; communicate with you; manage billing; and improve our services.

Consent

We seek consent where required. You may withdraw consent where the law allows, noting that some information is necessary to deliver care safely.

Sharing

We only share information with your consent or where required/authorised by law (for example plan managers, treating practitioners, or regulators).

Your rights

You may request access to or correction of your personal information. Contact chameleonnursingcare@gmail.com. See also our full Privacy Policy on the website.

Laws that may apply

Privacy Act 1988 (Cth), Australian Privacy Principles, NDIS Act 2013 (Cth), and relevant NSW health and disability requirements.

This document is a plain-language summary for participants, families and staff. It is not legal advice and does not replace official NDIS Commission, Commonwealth or NSW legislation. Always refer to the latest official sources.