

Worker Screening & Safeguarding Summary

How we keep participants safe

Worker screening

Staff and contractors in risk-assessed roles hold appropriate NDIS Worker Screening clearances (or equivalent as required) before unsupervised work with participants.

Safeguarding practices

- Recruitment checks and reference verification
- Induction on Code of Conduct, privacy and incident reporting
- Supervision and ongoing training
- Clear escalation pathways for concerns
- Zero tolerance for abuse, neglect, violence and exploitation

Your role

If you ever feel unsafe or have concerns about a worker, contact us immediately on 0430 068 300 or the NDIS Commission.

This document is a plain-language summary for participants, families and staff. It is not legal advice and does not replace official NDIS Commission, Commonwealth or NSW legislation. Always refer to the latest official sources.